



05/05/2022

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Email: [information.governance@citb.co.uk](mailto:information.governance@citb.co.uk)  
[www.citb.co.uk](http://www.citb.co.uk)

Dear [REDACTED]

**Freedom of Information Request: 012022**

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 4th April 2022, asked for the following information:

1. When was the CITB Loft Insulation Specification version 2 withdrawn?
2. What was the old CITB webpage where this old specification was hosted?

My response is as follows:

1. The CITB Loft Insulation Specification version 2 ceased to be available between 2018 and 2019, our records do not allow us to be more precise than this.
2. We are unable to locate the webpage that you refer to where this specification would have been hosted.

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Jonathan Francis  
Information Risk & Data Governance Manager