

05/08/2019

Dear

Thank you for your email dated 2 August regarding a request under the Freedom of Information Act (2000), when you asked:

Could I please ask the following questions relating to your software systems:

Finance system:

- Who is your current provider?
- When does the contract expire, and do you have extension options?
- What is the value of the contract?
- What modules do you use e.g. general ledger?
- What is your budget?
- When did the contract start?

Procurement system:

- Who is your current provider?
- When does the contract expire, and do you have extension options?
- What is the value of the contract?
- What is your budget?
- When did the contract start?

Invoicing:

- What is your current invoice process?
- Do you have an electronic invoicing system in place?
- If so, when does this expire and is there extension options?
- Who is the current provider?
- What is the value of the contract?
- What is your annual paper usage?

Our response is:

CITB has outsourced its support services operations to Shared Services Connect Limited (SSCL). The contract commenced on 1st February 2019 for a 10 year period. These software services are provided under this contract.



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