



14 June 2019

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Dear

### Freedom of Information Request 08 2019

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). In your email, dated 21 May 2019, you asked:

1. The number of cases of CSCS card fraud reported to CITB in the 2016/17, 2017/18 and 2018/19 financial years, and so far in 2019/20, respectively;
2. If this information is held (and provision of it will not lead to this request exceeding the time limit), how many reports were received during those periods in relation to CSCS card fraud within the following London boroughs: Havering, Tower Hamlets, Newham, Barking and Dagenham, Redbridge, Hackney, Islington, Brent, Camden, Westminster, Haringey, Barnet.
3. The names and locations of any test centres closed in the above periods as a result of CSCS card fraud investigations, and the dates of closure;
4. Excluding personal data, the names and locations of any known third parties involved in the procurement or provision of fraudulent CSCS cards that have ceased to operate in the above periods, as a result of CSCS card fraud investigations.

My answers are as follows:

CITB acts as a service provider to CSCS and therefore does not 'hold' information under the Freedom of Information Act. CITB does however have a Fraud Team and I have below provided the information CITB holds.

1. The number of cases of CSCS card fraud reported to CITB in the 2016/17, 2017/18 and 2018/19 financial years, and so far in 2019/20, respectively;

<i>Year</i>	<i>Number of Reports</i>
<i>2016</i>	<i>436</i>
<i>2017</i>	<i>212</i>
<i>2018</i>	<i>147</i>
<i>2019 – to April</i>	<i>36</i>

*These figures relate to the number of CSCS cards which, following investigation by the CITB Fraud Team, have found to have been acquired by fraudulent means.*

2. If this information is held (and provision of it will not lead to this request exceeding the time limit), how many reports were received during those periods in relation to CSCS card fraud within the following London boroughs: Havering, Tower Hamlets, Newham,



Barking and Dagenham, Redbridge, Hackney, Islington, Brent, Camden, Westminster, Haringey, Barnet.

*CITB does not hold the information to be able to answer this question.*

- The names and locations of any test centres closed in the above periods as a result of CSCS card fraud investigations, and the dates of closure;

*CITB does not hold the information to be able to answer this question as it does not investigate test centres for only CSCS fraud. CITB Investigations are usually related to the Health, Safety & Environment Test.*

*To give some information, the numbers and locations of the Test Centres which have been closed over the last few years is shown below.*

2016	12 Centres	Edgware Dartford Harlow Harrow-on-theHill Romford Harrow 2 x E16 London NW9 London 2 x Ilford Hounslow
2017	8	NW10 London Wembley Barking Daenham Leytonstone Stratford Ashford NW9 London
2018	10	E9 London6 Aylesbury Wembley Grays Leytonstone Hammersmith NW10 London N15 London Co Tyrone Newbury Park
2019	6	Hammersmith NW10 London West Drayton Willenhall N15 London Isleworth



4. Excluding personal data, the names and locations of any known third parties involved in the procurement or provision of fraudulent CSCS cards that have ceased to operate in the above periods, as a result of CSCS card fraud investigations.

*CITB does not hold any information to answer this question.*

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Bircham Newton, King's Lynn, Norfolk, PE31 6RH or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Rachel Brooks  
Information Risk & Data Governance Manager